

Resetting the SmartLINK WiFi Module

Resetting Module

If your spa is failing to connect or changes have been made to your network , please carry out the Reset "RSET" command.

In some rare situations you may have issues with locating the SV WiFi network, the SpaLINK App crashing during the setup procedure or changes may have been made to your home network. If you are experiencing any of these issues or other strange behaviour we recommend carrying out the following steps:

SV2-T



SV3-T



SV4-T



- 1) Ensure no devices are connected to the SmartLINK module in the WiFi settings
- 2) Power your house router off at the mains power.
- 3) On the spa side keypad press and hold the [UP] + [DOWN] buttons until display shows "MODE"
- 4) Press the [DOWN] button until display shows "WIFI"
- 5) Press the [OK] button to enter WIFI menu (display will show "HOT")
- 6) Press the [DOWN] button to until display shows "R.SET"
- 7) Press the [OK] button to carry out the the SmartLINK Reset (*display will briefly show "WAIT" and then return to the default temperature display*)
- 8) Power the spa off for 10 seconds and then turn back on

Preparing Module for Connection

- 9) On the spa side keypad press and hold the [UP] + [DOWN] buttons until display shows "MODE"
- 10) Press the [DOWN] button until display shows "WIFI"
- 11) Press the [OK] button to enter WIFI menu (display will show "HOT")
- 12) Press the [OK] button to confirm HOT (hot spot) mode (*display will briefly show "WAIT" and then return to the default temperature display*)
- 13) Power the House router back on

After these steps allow a further 5 minutes for your network to reconnect to the internet and the WiFi module. It is also recommended to restart the phone that will be used for the connection setup to ensure all devices provide trouble free operation.

- 14) Now the above steps have been completed carry out the setup procedure as per the manual. If the SV WiFi network is not available, carry out the HOT command again as per steps 9 to 12.