

TECH NOTE

Recalibrate SmartTouch SVT43 Screen

Product Affected:

SmartTouch keypad (P/N: SVT43)

Symptoms:

No response to touch, or buttons taking multiple presses to activate

Cause:

Incorrect calibration of the X & Y axis on the touch panel

Solution:

Complete recalibration process

Note:

Whilst the below procedure uses the Spanet WiFi app, you do not need a WiFi module fitted to your spa and you DO NOT need to register. The app is used to activate a strobe light to trigger the calibration.

Step 1

Download Spanet Smartlink app



SMARTLINK

Available on



APP STORE



GOOGLE
PLAY

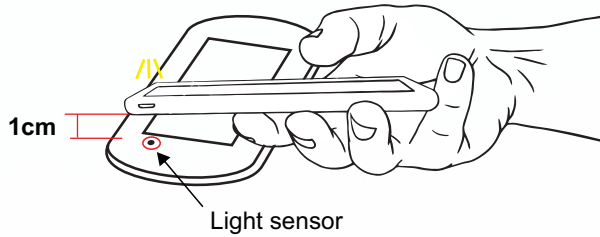
Step 2

Triple tap the Spanet logo to activate light bulb Calibration Mode: ON will appear



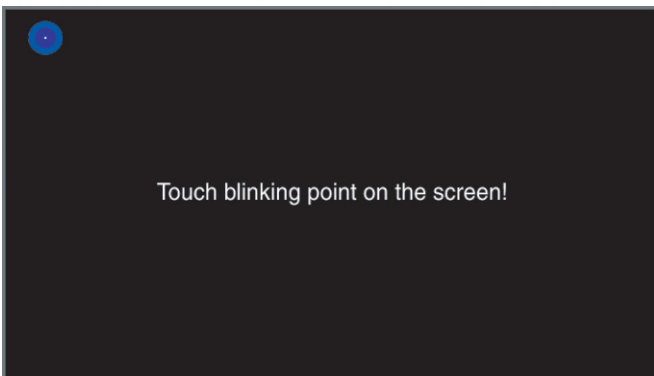
Step 3

RESET MAINS POWER TO SPA CONTROL (i.e. turn off for 10 seconds, then back on again). Wait until priming cycle has finish then hold strobe flashlight 1cm above light sensor until calibration page appears on touch screen (*Note: The strobe light may need to flash around 6-10 sequences before the calibration engages*)



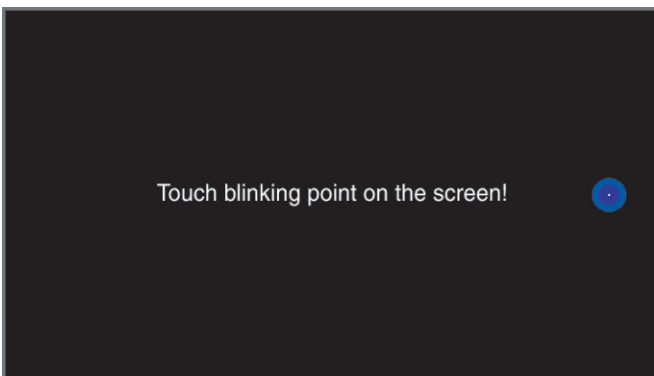
Step 4

Use a pen or pencil (not finger tip) to touch in centre of first calibration dot



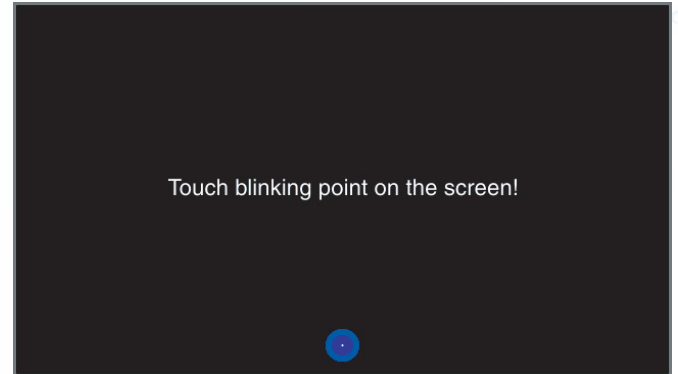
Step 5

Touch centre of second calibration dot



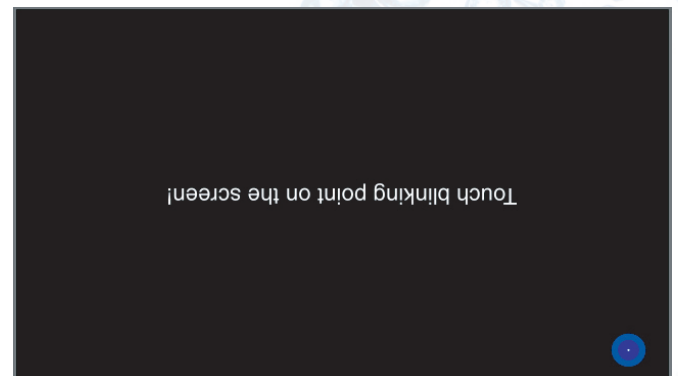
Step 6

Touch centre of third calibration dot



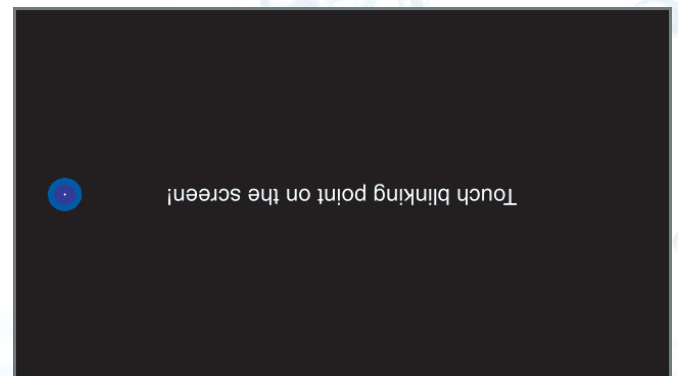
Step 7

Touch centre of first inverted calibration dot



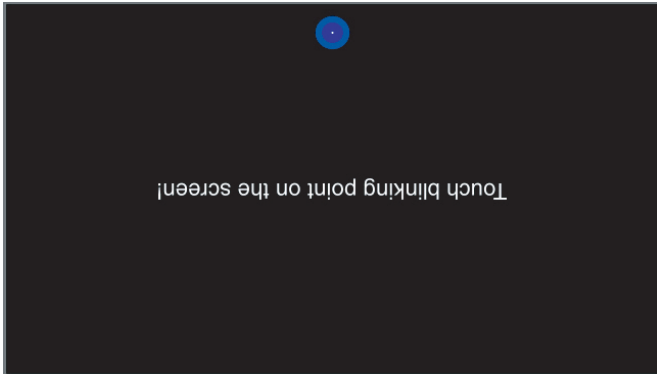
Step 8

Touch centre of second inverted calibration dot



Step 9

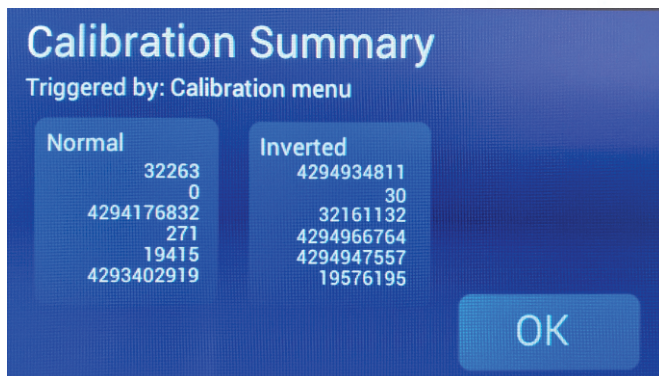
Touch centre of third inverted calibration dot



Finished

The summary page will appear after calibration

NOTE: values should be unique, no two the same



NOTE:

Successful calibration relies on the accuracy of touching the centre of the calibration dots. If the response from the touch panel and buttons is not satisfactory after re-calibration repeat the calibration process again.

For best results do not use finger tip or device with wide surface area. Use the tip of a pen for most accurate results.